

# QUESTIONS AND ANSWERS FOR THE COVID 19 SCREENING TOOL

1) Who can utilize the new screening tool?

- Anyone can use the screening questionnaire. However, only individuals living in Toronto Region will have access to the live virtual consults with registered nurses.

2) What is the role of the triage nurse?

- After completing the online self-assessment tool, if the individual meets the clinical criteria, they can participate in a virtual consult with a nurse through Akira by TELUS Health. If necessary, the nurse can escalate and triage for further consultation via video or refer the patient to other clinical services.

3) Who will see the results of my self-assessment?

- The application is secure, and results will only be seen by the virtual triage nurses. Aggregate data for the questionnaire will be shared with Ontario Health Toronto Region and participating hospitals for data analytics and prediction purposes.

4) Who was part of developing this new tool? Who is Akira?

- This online self-assessment tool was initiated by Humber River Hospital, North York General Hospital and Sunnybrook Health Sciences Centre and is funded by Ontario Health (Toronto) for all Torontonians to use. The clinical guidelines for the assessment tool are developed and aligned with the Toronto Region Hospital Operations Table.
- Akira by TELUS Health is a privately owned company that provides 24/7 virtual health care by video and text.

5) What if I am sure I have COVID-19, should I still complete the questionnaire?

- Yes, please complete the self-assessment tool.

6) Will my family physician see the notes from my nurse triage?

- Yes, the record of the visit will be sent to family physicians or nurse practitioners by fax. Soon, it will be provided via HRM.
- You can view your test results from [Ontario.ca/Coronavirus](https://ontario.ca/Coronavirus)
- You will receive a phone call from a Toronto Public Health nurse if you test positive for COVID-19.